

NORTHERN COALFIELDS LIMITED
(a subsidiary of Coal India Limited)
PO:Singrauli: MP 486-889

The complaints regarding irregularities in Northern Coalfields Limited, bungling of money, involvement of employees of Northern Coalfields Limited in corruption etc. may be sent to Chief Vigilance Officer, Northern Coalfields Limited, PO: Singrauli, MP, Pin:486889 either by or by email at email ID mentioned below:

cvoncl@gmail.com

Guidelines for Lodging Complaints:

Read it carefully before lodging a complaint.

1. Complaint can be lodged only against employees belonging to Northern Coalfields Limited, Singrauli.
2. Redressal of grievances should not be focus of the complaints.
3. While complaints against tenders may be investigated, it may not be possible to interfere in the tender process.
4. Anonymous/pseudonymous complaints will not be entertained.
5. Complaints must be brief and contain factual details, verifiable facts and related matters. They should not be vague or contain sweeping general allegations.
6. Further correspondence on the complaints will not be entertained. However, it will be ensured that complaints are investigated and taken to the logical conclusion.
7. Complaints are meant to result in preventive action against any public servant.
8. Relief to the complainant is only incidental to vigilance action. Redressal of grievance should not be the focus of the complainant.
9. In case it is found that complaint was false which has caused harassment to the employee, action may be taken against the complainant.
10. Complaints having vigilance angle shall only be examined.
11. The complaints having other than vigilance angle will either be filed or will be referred to concerned department of Northern Coalfield Limited.

For lodging the complaint, mail at cvoncl@gmail.com

The complaint may also be sent by post at the following address :

Chief Vigilance Officer
Northern Coalfields Limited
PO: Singrauli, MP: 486889